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|-------------------------------|--|--|---------------------------|
| <b>DECISION-MAKER:</b>        | HEALTH OVERVIEW AND SCRUTINY PANEL           |  |                           |
| <b>SUBJECT:</b>               | ADULT SOCIAL CARE LOCAL ACCOUNT FOR 2013/14. |  |                           |
| <b>DATE OF DECISION:</b>      | 24 JULY 2014                                 |  |                           |
| <b>REPORT OF:</b>             | DIRECTOR OF PEOPLE                           |  |                           |
| <b><u>CONTACT DETAILS</u></b> |  |  |                           |
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**BRIEF SUMMARY:**

Adult Social Care is required to publish a Local Account making available to partners and the public, key performance information concerning the previous financial year along with important strategic and policy developments for the immediate future and beyond. It is recognised that the Health Overview and Scrutiny Panel are key consultation partners with regard to this publication and therefore it is presented for feedback and comment.

**RECOMMENDATIONS:**

- (i) To consider the contents of the proposed 2013/14 Adult Social Care Local Account and offer suggestions and feedback prior to its publication.

**REASONS FOR REPORT RECOMMENDATIONS:**

- 1 The Panel is invited to consider the proposed Local Account which provides progress updates on the objectives set out in the previous Account. It has been prepared using an appropriate balance between statistical information and qualitative evidence in order to make it engaging and informative for a variety of audiences including our Service Users. Key partners have been engaged and consulted with and where appropriate parts of the Account have been co-produced with Service User's and representative groups. It has been considered and approved by People Directorate Management Team in consultation with the Cabinet Member for Adult Social Care

**ALTERNATIVE OPTIONS CONSIDERED AND REJECTED:**

- 2 None

**DETAIL (Including consultation carried out):**

3. The publication of an annual Local Account is a DOH recommendation that encourages transparency and accountability through telling local people what we do and what we spend our money on. It sets out what we did over the last year, what our customers have told us and how we plan to improve. The report also contains real stories of people who have received adult social care.

4. The Account is based on the Adult Social Care Outcomes Framework (ASCOF) which is split into four areas:
  - Improving quality of life for people with care and support needs
  - Promoting independent, healthy living
  - Providing a positive customer experience
  - Ensuring safe care for vulnerable adults
5. The following partners have been consulted on the content:
  - Healthwatch
  - Consult and Challenge Group who co-produced some parts
  - Health and Wellbeing Board
6. Research used to inform the Account includes:
  - Adult Social Care service user survey 2014 – 1200 questionnaires distributed to gather information for us to benchmark and identify trends in user feedback.
  - Quotes and experiences from service users and their carers/families via practitioners.

#### **RESOURCE IMPLICATIONS:**

##### **Capital/Revenue**

7. None

##### **Property/Other**

8. None

#### **LEGAL IMPLICATIONS**

##### **Statutory power to undertake proposals in the report:**

9. None

##### **Other Legal Implications:**

10. None

**KEY DECISION?**

NOT APPLICABLE

**WARDS/COMMUNITIES AFFECTED:**

NOT APPLICABLE

**SUPPORTING DOCUMENTATION**

**Appendices**

|    |  |
|----|--|
| 1. | Draft Adult Social Care Report 2013-14 – Local Account |
| 2. | Adult Social Care Customer Survey Report 2013-14       |
| 3. | Published 2011-12 Local Account                        |

**Equality Impact Assessment**

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out? **NO**